STATEMENT RESPONSIBILITY

If you do not notify us of an unauthorized signature or alteration within a reasonable period of time (not to exceed 30 days), after we send or make available to you your statement and/or items, you cannot assert the unauthorized signature or alteration against us even if we are unable to show a loss was due to your failure. Also, you cannot assert any unauthorized signatures or alterations by the same wrongdoer on items paid by us after the reasonable time mentioned above elapses and before we receive your notice. We lose these protections if we fail to exercise ordinary care in paying an item with an unauthorized signature or alteration. However, if you do not notify us of the problem within 60 days of when we send or make available to you the statement and/or items, you absolutely forfeit any right(s) to assert a claim against us. You must report any other account problem (e.g. erroneous statement or passbook entry, missing signature, unauthorized endorsement, etc.) within a 60-day period or lose your right to assert a claim against us.

CHECKBOOK RECONCILIATION

(THIS IS PROVIDED TO HELP YOU BALANCE YOUR BANK STATEMENT)

BANK BALANCE SHOWN ON THIS STATEMENT $ _____

Add +

DEPOSITS NOT CREDITED ON THIS STATEMENT (if any) $ _____

_____

_____

_____

Total $ _____

Subtract –

CHECKS OUTSTANDING $ _____

BALANCE $ _____

The above amount should agree with checkbook balance after deducting the service charge (if any) shown on statement for the previous month.

CHECKS OUTSTANDING

CHECK NUMBER	AMOUNT	
TOTAL	**$**	

HELPFUL HINTS

- **(If your account does not balance, please check the following carefully.)**
- Have you correctly entered the amount of each check in checkbook register?
- Are the amounts of your deposits entered in your register the same as on your statement?
- Have you carried the correct balance forward from one entry to another in your register?
- Have you checked all addition and subtraction in your register?
- Have you deducted all bank charges/fees from your register?

ELECTRONIC FUND TRANSFERS ERROR RESOLUTION

- Telephone or write us at the phone number or address on the front of this statement as soon as you can in case of errors or questions about your electronic transfers, if you think your statement or receipt is wrong, or if you need more information about a transfer on the statement or receipt. We must hear from you no later than 60 days after we sent you your FIRST statement on which the error or problem appeared.
  - Tell us your name and account number.
  - Describe the error or the transfer you are unsure about, and explain as clearly as you can why you believe there is an error on why you need more information.
  - Tell us the dollar amount of the suspected error.
- We will investigate your complaint and will correct any error promptly. If we take more than 10 business days to do this, (20 days for new accounts – accounts involving a transfer within 30 days after the first deposit was made to the account) we will credit your account for the amount you think is in error so you will have use of the funds during the time it takes us to complete our investigation.

APY – Annual Percentage Yield APR – Annual Percentage Rate

FIRST BANK

Member FDIC