



Digital One

Browser Positioning Statement

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Summary

This document provides information on the web browser and operating systems that are approved to meet security and application requirements for all modules of the FIS® Digital One™ platform.

Software Compatibility

FIS® recommends that you use the latest versions of the supported browsers and operating systems and keep security patches up-to-date. We do not support versions that are two releases or older than the current version. Be aware that the development teams for Microsoft Edge, Google Chrome, and Mozilla Firefox keep to a four-week schedule for each new browser release.

Some applications or features might not work if you use unsupported browsers and operating systems to access Digital One. We encourage you to inform your customers about these software requirements to ensure a smooth and efficient banking experience.

Note: FIS may not have advance notice of the availability of a beta version for pre-certification or the opportunity to test prior to general market availability. FIS will continue to be proactive in evaluating and testing new browser versions; however, it is possible that a customer may be using a more recent version than those fully tested by FIS.

Beta versions of browsers and operating systems are not supported.

Supported Browsers and Operating Systems

End Users

The Digital One platform is compatible with the following browsers and operating systems:

Browser	Microsoft Windows 10	Microsoft Windows 11	Apple® macOS®	Apple iOS	Google® Android™
Apple Safari®			X	X	
Google Chrome™	X	X	X	X	X
Microsoft Edge	X	X			
Mozilla® Firefox®	X	X			

Supported browsers and operating systems can operate on desktop, tablet, and smartphones. Content is sized and displayed based on the screen resolution and other display attributes of the device.

Note: Safari cannot be used with a signature pad or peripheral devices for Digital One Teller.

Microsoft Internet Explorer® 11 (IE11) for the Windows 10 operating system is only supported for Digital One Banker. IE11 is no longer applicable to any other Digital One channel.

Financial Institutions

The Digital One administrative tools are compatible with the following browsers and operating systems:

Browser	Microsoft Windows 10	Microsoft Windows 11
Google Chrome™	X	X
Microsoft Edge	X	X
Mozilla® Firefox®	X	X

Note: Mozilla Firefox is not supported for Web Administration.